Akash Raj
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Professional Summary

IT Security Analyst with 5+ years of experience in Azure security, risk assessment, vulnerability testing, and incident response. Proficient in security policies, audits, and employee training. Strong foundation in technical support and IT infrastructure. Holds a B. Tech in Computer Science, a PG Diploma in Enterprise Content Management, and Microsoft Azure certifications.

Core Skills

- *Cyber Security*: Threat & Vulnerability Management, Network Security, Threat Intelligence, SIEM (Sentinel, CrowdStrike Falcon), Incident Response, Security Auditing, IAM, Cyber Forensics, Patch Management, Security Automation (Python, PowerShell), Microsoft Purview, VMDR (Qualys, Rapid7), Shell Scripting
- *IT Infrastructure*: Linux, Azure Active Directory, SharePoint Administration, Enterprise Content Management, Microsoft Office Suite, Microsoft Dynamics CRM, MDM

Work Experience

Information Technology Security Analyst
Intact Public Entities | Cambridge, Ontario | Jun 2022 - Present

- Develop and enforce security policies, procedures, and access controls.
- Conduct risk assessments, vulnerability testing, and security audits.
- Monitor and respond to security incidents using network traffic analysis and system logs.
- Ensure compliance with industry standards (PIPEDA, NIST).
- Research and implement security enhancements and emerging technologies.
- Maintain security documentation, including policies and incident response plans.
- Lead security awareness training and educate employees on cybersecurity best practices.

Technical Support Analyst L2
Cineplex Digital Media | Waterloo, Ontario | Apr 2021 - Jun 2022

- Provided advanced technical support for digital signage networks.
- Troubleshot systems remotely using Linux shell scripts, SSH, and VNC.
- Automated workflows using scripting to improve operational efficiency.
- Managed dispatch of technicians and spare parts for issue resolution.

Web Developer
B-GHUD Academy of IT | Mavelikkara, Kerala, India | Jul 2017 - Mar 2019

- Managed website usability, security, and accessibility.
- Developed and maintained web applications with IT team collaboration.
- Provided technical support and training on web tools for faculty.

Education

Post Graduate Diploma in Enterprise Content Management
Conestoga College, Canada | 2019 - 2020

B. Tech in Computer Science
University of Kerala, India | 2012 - 2016

Certifications

- Microsoft Certified: Azure Administrator Associate (**AZ-104**)
- Microsoft Certified: Azure Security Engineer Associate (**AZ-500**)

Additional Experience

Flow Operations Clerk
Loblaw Companies Limited | Kitchener, Ontario | Jul 2019 - Nov 2020

- Managed overnight shelf stocking and product availability.